

Nondiscrimination in Health Programs and Activities, implementing Section 1557 of the Affordable Care Act

ALLERGY CONSULTANTS, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ALLERGY CONSULTANTS, P.A. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ALLERGY CONSULTANTS, P.A.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters (We currently use CYRACOM and this translation service is available to us here at our practice 24 hours a day and 7 days a week. We will have a translator available on the phone in your specific language so that your visit with your doctor and all that it entails will be clearly understood.)
 - Information written in other languages including your office visit summary of care and your informational handouts.

If you need these services, contact Elizabeth Carreno, Practice Manager and our Civil Rights Coordinator.

If you believe that Allergy Consultants, P.A. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Elizabeth Carreno, our Civil Rights Coordinator at 197 Bloomfield Avenue, Verona, NJ 07044. You can reach her by phone at 973-857-0330 or her personal cell 1-862-258-0994. Her fax number is 973-857-6147 and her e-mail is liz@sneezedoctors.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Elizabeth Carreno, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence

Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.